

Focus Group Questions

General Questions

Prompt

Tell us a little about your role as a Career Development Practitioner, what you do, who you work with etc.

Prompting Questions as needed:

1. In general, what challenges exist for career practitioners?
2. What are some elements that affect your ability to deliver career development?

Move to Online/New Challenges/Changes

Prompt

Now that you have moved services online/virtually what are some new challenges that you have faced?

Prompting Questions as needed:

3. How did the move online impact reaching underserved populations?
4. Looking ahead, what additional challenges do you anticipate?
5. Has this changed how you deliver culturally sensitive topics?
6. Has moving online changed how you deliver counselling skills, such as active listening or motivational interviewing?
 - a. How has interpersonal communication changed?
 - b. How has logistical communication changed?
7. What worries do CDP have about successfully completing their jobs moving forward in a pandemic/post-pandemic world?
8. Has this changed how practical skills are provided, such as mock interviews, or behaviours (like hand shaking training)?
9. Has the inability to go physically with clients to places negatively impacted them, and if so, how?

How do you evaluate your programs/success/workplace

Prompt

With these changes, do you or your organization have a method of evaluating your program goals?

Prompting Questions as needed:

10. How do you currently evaluate the impact of your career counselling/career development programs or services?
11. As the effects of the pandemic change how you have delivered services, how do you continue to bring awareness to the services you offer and their helpfulness for potential clients?
12. Have you run any type of program evaluation since moving online?